

Adding your reviews

Paste the link to your reviews, tell us the numbers, and your rating is on your listing the moment you save.

It shows straight away.

Somebody here checks ratings against the page they came from now and then. If yours does not match when we look, the numbers come off until you correct them, and your profile tells you why.

Fill in from Google skips the wait.

It works when Google publishes a rating for your business, which it does for a business with a street address and usually not for a hidden-address mobile business.

1 Sign in and open your profile.

Go to yellowpagesrv.com, press Sign in at the top right, then either the green Face ID or fingerprint button if you have set a passkey up, or type the email you signed up with and use the code or link that arrives. You land on your profile.

Yellow Pages RV Help

Tech sign in

No password. Your face or fingerprint if you set that up, or your email and a link or a code.

Sign in with Face ID or fingerprint

One touch, nothing typed, if you set up a passkey on this device. Not inside Facebook's or Instagram's own browser, and best not on a shared computer.

or with your email

The email you signed up with

yourname@example.com

Continue

Not signed up yet? [Sign up](#)

Map Terms Privacy For technicians

Powered by **SKILL ABOVE**

Feedback

2 Find Your reviews elsewhere and press Add a reviews page.

It is in the first card, Your name and badges, below the logo box: about halfway down the first card, above the role ticks.

Use your own logo. A manufacturer badge or somebody else's mark will be taken down, since it suggests an approval you may not have.

Your reviews elsewhere Why this matters

Google will not hand us the reviews of a business that hides its address, which is most mobile technicians. So paste the link to your reviews and tell us the numbers. We check them against your page by hand, usually within a day.

If your reviews are in more than one place, add each one. Your listing leads with whichever has the most reviews, so a Google Business Profile you are still building takes over on its own once it passes the others.

Nothing here yet. Your listing simply will not mention reviews.

Add a reviews page

Paste links however they come. We take off the bits that are tied to your own account, which would otherwise send people to a sign in screen instead of your reviews. It is still worth opening your own link in a private window once, to see what a stranger sees.

Do you go to them, or do they come to you?

Mobile only Shop only

Save changes See my listing

See my page Something wrong?

3 Choose where the reviews are.

A card appears. **Where these reviews are** is a dropdown: Google, Facebook, or Somewhere else. Google is preselected. The how-to line under it changes with your choice. Up to three review pages are kept.

Google

Remove

Where these reviews are

Google

The way that works best: open Google Maps, search your own business name, and when your listing comes up press Share, then Copy link. That takes an RV owner straight to your page with your rating and reviews on it.

Link to your reviews

https://maps.app.goo.gl/...

Your rating out of 5

How many reviews

Fill in from Google

If Google publishes your rating, this fills it in and skips the wait. It only works for

Save changes

See my listing

See my page

Something wrong?

4 Not Google or Facebook? Name it.

Pick **Somewhere else** and a box appears, **What is it called?** Type the name people know the site by, like RVHelp, Yelp or Bing. That name shows on your listing right next to the stars, so write it the way it reads on the site itself. Google and Facebook name themselves and have no box.

RVHelp

Remove

Where these reviews are

Somewhere else

What is it called?

RVHelp

Paste the address of the public page where your reviews live. It has to be a page a stranger can open without signing in, or we cannot check it and neither can an owner.

Link to your reviews

https://rvhelp.com/pros/example-

Your rating out of 5

5

How many reviews

14

Showing on your listing.

We check ratings against the page they came from now and then. If yours does not match when we look, it comes off until you correct it, and this line will say why.

5 RVHelp: your public page, not the dashboard link.

On RVHelp, when you are signed in, the link at the top of your reviews and the QR code both look right, but they send everybody else to a **login screen** or a review form, not your reviews. The page anyone can open is your public one, at **rvhelp.com/providers/** then your business name in lowercase with dashes, like **rvhelp.com/providers/your-business-name**. Your name on RVHelp may carry an **LLC** or **Inc** that ours does not, so if the plain name does not open, put it on the end and try again. Open it in a **private browser window**, where you are not signed in. If it shows your reviews without asking you to log in, that is the one to paste.

Welcome to RV Help

Enter your email to sign in or create your account.

Email

Continue

By continuing, you agree to our [Terms of Service](#) and [Privacy Policy](#)

6 Every page you add shows, added together.

You can keep up to three review pages, and all of them show now, not just the one with the most reviews. On your row in the results they combine into one line, like **4.9 from 214 reviews across 3 places**, with the rating weighted by how many reviews each page has. On your card and your page every place is also listed on its own, with its name, its stars, its count and a link, so somebody can open any of them.

EM

Example Mobile RV Service

★★★★★ 4.9

from 214 reviews across 3 places

Technician

Engine and chassis

Inspector

RVTI

Master

Airstream, Grand Design and Jayco specialist

Solar specialist

Credentials verified

Insured

Manufacturer warranty

Google

★ 4.9 from 150 reviews

Facebook

★ 4.8 from 50 reviews

RVHelp

★ 5.0 from 14 reviews

7 Get the link the way that works best.

Google: open Google Maps, search your own business name, and when your listing comes up press Share, then Copy link. **Facebook:** open your Facebook business page, go to the Reviews or Recommendations tab, and copy the address from the bar at the top. Your page has to be public and have recommendations turned on. Any address beginning with `https://` is accepted. The account and tracking parts Google and Facebook hang on a link are removed when you save, so an owner clicking it is not sent to a sign in screen. The one refusal is a link that does not start with `https`, and the save then fails with this message at the bottom of the page: **"Each reviews link needs to start with `https://`".**

8 Paste the link and type your rating and review count.

Link to your reviews, then **Your rating out of 5** and **How many reviews**, read off your Google or Facebook page. Two decimal places are fine for the rating. The dashed box is the Fill in from Google button, which is the next step.

straight to your page with your rating and reviews on it.

Link to your reviews

`https://maps.app.goo.gl/2Xk9v7Q`

Your rating out of 5

4.9

How many reviews

114

Fill in from Google

Google would not give us your rating, and that is normal.

Google only hands out a rating for a business that publishes a street address. Most mobile technicians work out of a truck and keep their address private, so Google holds the rating back even though your reviews are real and sitting there on your page.

Nothing is wrong with your link

Save changes See my listing

See my page Something wrong?

9 Google only: press Fill in from Google.

It takes a Google Maps link, a Google short link, a g.page link, or a Place ID, and nothing else. What it says:

- **"Put the link to your reviews in the box above first."**
The link box is empty.
- **"We could not read that link."** It is not a Google link. Use Share, Copy link in Google Maps, or type the numbers by hand.
- **"Google would not give us your rating, and that is normal."** Google only hands out a rating for a business that publishes a street address. Type the two numbers in and they show as soon as you save.
- **"Could not reach Google just now."** Try again shortly.
- **"Filled in from Google."** These came from Google itself, and they show on your listing as soon as you save, the same as numbers you type.

10 Press Save changes.

The card's status line becomes: **"Showing on your listing."** That is the whole of it. The map, your row and your page all show the rating and count from that moment. Editing the link or the numbers later is fine; save again and the new numbers show.

How many reviews

57

Fill in from Google

If Google publishes your rating, this fills it in for you. It only works for businesses that show an address, so if nothing comes back, type the numbers in yourself.

Showing on your listing.

We check ratings against the page they came from now and then. If yours does not match when we look, it comes off until you correct it, and this line will say why.

Add a reviews page

Paste links however they come. We take off the bits that are tied to your own account, which would otherwise send people to a sign in screen instead of your reviews. It is still worth opening your own link in a private window once, to see what a stranger sees.

Save changes

See my listing

See my page

Something wrong?

11 What we do afterwards.

Somebody here opens your page and checks the numbers against it now and then. There is no schedule and we do not promise one. If they match, nothing changes for you beyond the line saying when we looked. If they do not match, the numbers come off your listing, the link stays, and the status line says what we saw, in the reviewer's own words. Correct the numbers, save, and they show again. Your rating changes as reviews come in, so keep it current yourself rather than waiting on us.

? Still stuck?

Open your own link in a private window once, to see what a stranger sees. If it lands on a sign in screen, get the link again with Share, Copy link. If your rating does not show after you save, write to support@yellowpagesrv.com and a person will look.

12 An unverified Google Business Profile.

The link works and the rating shows whether or not the profile is verified, because what matters is what is visibly on your Google page. Fill in from Google works when Google publishes a rating for the place, which it does for a business with a street address and usually not for a hidden-address mobile business.