

Badges on your listing

The little pills on a listing are badges, and their colour tells you what kind of thing each one is. Only one colour, green, means we checked anything. Every other badge is what the technician told us.

EM

Example Mobile RV Service

No reviews yet

Technician

Engine and chassis

Inspector

RVTI

Master

Airstream, Grand Design and Jayco specialist

Solar specialist

Credentials verified

Insured

Veteran owned

Woman owned

First responder owned

Faith based

Manufacturer warranty

1 Grey is the work they do.

The grey pills nearest the top are their trades: **Technician**, **Engine and chassis**, **Inspector**. Further down, grey pills also list the rigs they work on and the jobs they take. Plain grey means a plain fact they told us, with nothing to check.

Technician

Engine and chassis

Inspector

RVTI

Master

3 Purple is a specialty.

A purple badge is a specialty they chose: a **brand** they specialise in, like Airstream, or a **kind of work**, like Solar. It is their word, and it is often the reason an owner picks them out of a list.

Airstream, Grand Design and Jayco specialist

Solar specialist

Credentials verified

2 Gold is a certification.

A gold badge is a certification they hold, named by the body that gave it: **RVTI**, **NRVTA**, **Lippert** and so on. A solid-gold **Master** sits beside one when it is a master-level certification. Gold means a certification and nothing else, the same on the card and the page. It is still their word: the gold badge shows whether or not we have seen the paperwork.

RVTI

Master

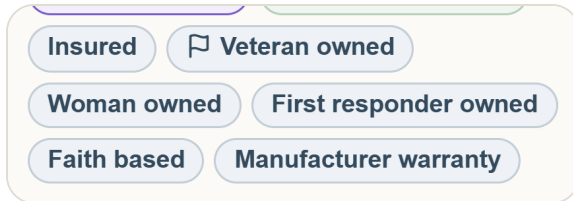
4 Green is the one we checked.

Credentials verified is the only green badge, and the only badge on the whole listing that is not simply their word. It appears when somebody here has opened the certificate documents behind their certifications and they hold up. If you see green, we looked. Everything else, you are taking on trust the same as you would with any contractor.

Credentials verified

5 Blue-grey is their word.

Blue-grey badges are things they told us and we take on trust. **Insured**, the owner badges (**Veteran owned**, which carries a small flag, **Woman owned**, **First responder owned**, **Faith based**), and their **warranty** work. We do not ask for proof of any of these, so they all wear the same calm blue-grey to say plainly that we took their word. It is the same style as Insured on purpose, so none of them reads as more official than the others.



6 A few you might see now and then.

Some grey badges are not about the technician at all: **Marked area** means they drew their own service area instead of a circle, **Unclaimed** means an imported listing nobody has claimed yet, and **No warranty work** is simply the fact that they do no warranty work. A red **Sample** or **Example listing** marks one of our own demo listings, not a real business. None of these is something anybody tells us to check.